



ACTIV8ME NBN SATELLITE BROADBAND APPLICATION

Return form by:

EMAIL sales@activ8.net.au

FAX 03 8080 1617

POST Level 2, Building 2, 13A Albert St, PRESTON VIC 3072

Sales Enquiries
1800 80 44 10
Customer Care Centre
1300 76 02 19
www.activ8me.net.au

Sales Agent

Dealer Code

Promo Code

Christmas Island Comp

Approx. time to schedule install

Advised on:

Once scheduled,
allow up to 4 weeks
for a standard install.

CUSTOMER DETAILS

Application Type: Residential Business

Indigenous Community Council - No.

For eligible existing satellite customers upgrading to NBN Satellite:

Activ8me Customer

Dr Mr Mrs Ms Miss

First Name

Surname

Date of Birth DD/MM/YYYY / /

Company Name

GST exempt? (Y/N) ABN

Phone (Incl. Area Code)

Fax (Incl. Area Code)

Mobile

Residential address (install address for the NBN satellite service)

Property Name

Street

Suburb/Town

State Postcode

Latitude Longitude

Postal or Billing address (if different to above)

Suburb/Town

State Postcode

MANDATORY: Please provide email address for notifications:

My Current Email

OR, please set-up a FREE email. Insert preferred username:

@activ8.net.au

Additional free Activ8me email addresses can be set-up after you have been connected by phoning 1300 760 219.

If possible would you like your old equipment de-installed?	Yes / No
What is your roof made of?	Tin / Fibro Cement / Tile / Asbestos
What are your walls made of?	Double Brick / Single Brick With Cladding / Cladding (Timber, Compressed Cement) / Cladding (Asbestos, Fibro Cement)
Building height?	Single Story / Two or More
Power source at property?	AC (240V) / DC (12-24V DC)

Things You Should Know

1. NBN Co determines eligibility and priority of premises to be connected from the list of customers Activ8me provide. Monthly connection limits apply so install delays may occur
2. Additional charges apply for non-standard installations, in such cases you will receive a quotation to accept/decline.
3. NBN Satellite Broadband speeds will depend on a number of factors including but not limited to Your location in Australia, volume of network traffic, your equipment, software and source of your download.
4. NBN have placed a restriction of 75GB of data per 4 week period per user on the Sky Muster Satellite network. If your total data usage exceeds 75GB in the first 4 weeks of your billing month, your service may be suspended until the start of your next billing month.
5. Uploads and downloads count towards data usage. When monthly peak or off-peak data allowance is exceeded, your service will be slowed to 128kbps.
6. PC must have ethernet port and Windows Vista or later

AUTHORISATION

By signing this application you agree your application for service is subject to the Terms & Conditions supplied with this contract. Terms and Conditions are also available at www.activ8me.net.au

a) You acknowledge that the service is a satellite services which is available to a limited number of end users. You must not rely on the service if you require a uninterrupted service, or for mission critical use. **b)** You will be required to accommodate equipment as required by our Wholesale Service Providers on your Premises. **c)** You consent our Wholesale Service Providers accessing your site or premises for the purpose of supplying the Service. You must grant the necessary, valid and enforceable consents to enable our Wholesale Service Providers access your premises. **d)** You consent to us providing your details to our Wholesale Service Providers as required in order to perform our obligations in relation to the Service. **e)** You acknowledge that you due to the nature and limitations of the Service under this agreement, you including will not have any recourse to Activ8me's Wholesale Service Providers in relation to any Claim, including for the purposes of the Australian Consumer Law. **f)** Broadband and Phone Line services are charged monthly in advance. Data blocks and calls not included with the service will be charged on the next month's invoice.

SIGN HERE	DATE / /
------------------	-----------------

If signing for and on behalf of the Applicant
(insert full name & position above)

SATELLITE BROADBAND PLAN

PLAN NAME	PEAK DATA	OFF-PEAK DATA	SHAPING SPEED (AFTER MONTHLY DATA QUOTA MET)	STANDARD PRICE/MONTH	TICK ONE
Sky Muster 5GB	5GB	15GB	128kbps/128kbps	\$34.95	<input type="checkbox"/>
Sky Muster 15GB	15GB	50GB	128kbps/128kbps	\$39.95	<input type="checkbox"/>
Sky Muster 35GB	35GB	60GB	128kbps/128kbps	\$49.95	<input type="checkbox"/>
Sky Muster 40GB	40GB	60GB	128kbps/128kbps	\$64.95	<input type="checkbox"/>
Sky Muster 45GB	45GB	70GB	128kbps/128kbps	\$89.95	<input type="checkbox"/>
Sky Muster 50GB	50GB	80GB	128kbps/128kbps	\$114.95	<input type="checkbox"/>

NBN SPEED PACKS

Would you like a SPEED UPGRADE? Please select ONE speed pack below.

SPEED PACK NAME	SPEED	SPEED IS GOOD FOR	PRICE PER MONTH	TICK
STANDARD	up to 12/1Mbps	General Browsing	Free	<input type="checkbox"/>
SONIC	up to 25/5Mbps	The fastest the satellite can go	\$5	<input type="checkbox"/>

No lock-in contract term (30 days)

12 month contract term (Early Termination Fee: \$250)

WIRELESS ROUTER

Select your WIRELESS ROUTER so you can connect computers, smart phones, tablets etc to the internet wirelessly in your household.

WIRELESS ROUTER MODEL	0 Month	12 Month	
Upto 300Mbps	\$99.00	\$44.95	<input type="checkbox"/>

ACTIV8ME INTERNET PHONE SERVICE (VoIP)

Would you like an Internet Phone (VoIP)? VoIP allows you to make cheap calls over the internet using your broadband connection.

PLAN	SERVICE PRICE PER MONTH	EQUIPMENT FEE (0 MONTH)	EQUIPMENT FEE (12 MONTH)	CALL COSTS	TICK
BASIC	\$5	\$99.00	\$99.00	Local Call \$0.11. National Call \$0.17. Mobile Call \$0.25 per min	<input type="checkbox"/>
NATIONAL PACK	\$10	\$99.00	\$99.00	Local Call \$0.00. National Call \$0.00. Mobile Call \$0.25 per min	<input type="checkbox"/>
MOBILE PACK	\$20	\$99.00	\$0	Local Call \$0.00. National Call \$0.00. Mobile Call \$0.00	<input type="checkbox"/>
Would you like to keep your existing phone number?				A \$30 once off fee applies	<input type="checkbox"/>

You will require equipment to use the VoIP Internet Phone service, the equipment fees can be found in the table above. A \$15 equipment delivery fee applies for Wi-Fi router and/or VoIP equipment.

Local and National calls are charged per call. Mobile calls are charged per minute. Mobile calls incur a 38 cent call connection fee (Basic and National packs). Terms and Conditions can be found at www.activ8me.net.au.

HOME PHONE LINE SERVICE

PHONE LINE	PRICE PER MONTH	
UNLEASHED PHONE MOBILE PACK (Local Call \$0.00. National Call \$0.00. Mobile Call \$0.00 per min)	\$69.95	<input type="checkbox"/>
UNLEASHED PHONE NATIONAL PACK (Local Call \$0.00. National Call \$0.00. Mobile Call \$0.30 per min)	\$49.95	<input type="checkbox"/>
HOME PHONE LINE (Local Call \$0.20. National Call \$0.17 per min. Mobile Call \$0.30 per min)	\$30.00	<input type="checkbox"/>
I WOULD LIKE A SILENT NUMBER	\$2.98	<input type="checkbox"/>

Complete if transferring your current phone service(s) to Activ8me

Current Provider

1. Service Number

Line Type:

Residential Ph

Business Ph

Fax

Local calls are charged per call. National & Mobile calls are charged per min. National and Mobile calls incur a \$0.38 call connection fee on plans where calls are charged. For full list of call rates visit www.activ8me.net.au

PAYMENT DETAILS

OPTION 1 - Credit Card Authorisation

I request that the funds for the pre-payment arrangement covered by this document be charged to my credit card. **A 1% Merchant Service Fee applies to payments made with MasterCard and Visa.** (Please note that we cannot accept Diners Cards.)

AMEX MASTERCARD VISA

Name on card

Card Number

Expiry - Month Year

Signed By _____

Today's Date _____

OPTION 2 - Direct Debit Authorisation

Australian Private Networks Ltd
Direct Debit User ID 260018 ABN 27 103 009 552

"You" request and authorise **Australian Private Networks Pty Ltd ID 260018** to arrange, with its own financial institution, a debit to your nominated account through the Bulk Electronic Clearing System (BECS) any amount Australian Private Networks Pty Ltd has deemed payable by you.



Full Name/Company

BSB (6 digits) -

Financial Institution

Account Number

Branch

Account Name

By signing you are providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the Terms and Conditions governing the Direct Debit arrangements between you and Australian Private Networks Pty Ltd and in your Direct Debit Request Service Agreement.

Signed By _____

Today's Date _____

If signing for and on behalf of the Applicant (insert full name & position above):

DIRECT DEBIT SERVICE AGREEMENT

Our Commitment to you, Drawing arrangements: Upon receipt of your signed Application Form we will commence your Australian Private Networks Pty Ltd drawing arrangements on your account, details of which you have provided, 7 days after invoicing for the service, and will continue on this date, monthly thereafter until cancellation of the **service**. Where the due date falls on a non business day for all future drawings under the Client Services Agreement, we will draw the amount on the next business day. You agree that we may debit from the account specified in the Direct Debit Authorisation each Repayment on the Relevant Repayment Date; and such other amounts at such other times as authorised by you from time to time in accordance with the terms of the Agreement. We reserve the right to cancel the Australian Private Networks Pty Ltd drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternate payment method. We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your Rights: You may terminate the Australian Private Networks Pty Ltd drawing arrangements at any time by giving written notice to us. Such notice should be received by us at least 30 days prior to the due date. You may stop payment of a drawing under the Australian Private Networks Pty Ltd drawing arrangements by giving written notice to us. Such notice should be received by us at least 30 days prior to the due date. You may request a change to the drawing amount by varying your original agreement, but the frequency of Australian Private Networks Pty Ltd drawings will remain monthly as per the terms and conditions. Where you consider that a drawing has been initiated incorrectly (outside the Australian Private Networks Pty Ltd drawing arrangements) you should take the matter up directly with us.

Your Commitment to us, Your Responsibilities: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based. It is your responsibility to advise us if the account nominated by you to receive the Australian Private Networks Pty Ltd drawings is transferred or closed. It is your responsibility to arrange with us a suitable alternative payment method if the Australian Private Networks Pty Ltd drawing arrangements are cancelled either by Us or the nominated Financial Institution.

For more information about your direct debit agreement with us, refer to the direct debit schedule in the product Terms and Conditions